Contra Costa County Enterprise System Catalog
as of July 1, 2019

Sorted by System Name

System Name	Current System Vendor	Current System Product	System Purpose	Kinds of Data Stored	Frequency of Data Collection	Frequency of Data Updates	Primary Custodial Department
AACTS (APS Automated Client Tracking System	McWilliams Mailliard Technology Group	AACTS	Manage and report information on Adult Protective Services cases	Confidential	Daily	Daily	Employment & Human Services
ACD Call Routing system	Carousel	Avaya	Route calls to next available agent at call centers	Personally identifiable information	Daily	Daily	Employment & Human Services
Adoptions case tracking	Employment & Human Services	SQL database	Track status of adoptions	Personally identifiable information	Daily	Daily	Employment & Human Services
AES Property Tax Administration	Tyler Technologies, Inc.	AES Rapid 2000	Track property tax for administrative purposes	Appraisal and customer service information	Daily	Daily	Assessor
Agenda Management System	Destiny Software, Inc.	Agenda Quick	Automate agenda workflow, produce and publish agendas and meeting packets, and meeting-related messages	Reports, orders, resolutions, ordinances and related supporting documents of the Board of Supervisors and its standing committees, the Contra Costa Housing Authority, the Contra Costa County Fire Protection District, and various County Administrator committees.	Daily	Daily	County Administrator/ Clerk of the Board via Department of Information Technology
Agricultural Permits Tracking	CaliCo Solutions	CalAgPermits Version 2.1.0.0	Track pesticide permits and use	Permit and pesticide use information	Daily	Daily	Agriculture
Analytics - Argus	Argus	Argus - Pharmacy Claims History / PBM / Perform Rx	Manages pharmacy claims in the Contra Costa Health Plan	Pharmacy claims	Daily	Daily	Health Services Department, Contra Costa Health Plan
Animal Services Department-HOST	Dell	PowerEdge R730	Track animal licenses, animal medical history, animal attacks/incidents, strays; store documents	Animal owner information, animal information, animal medical history (spay/neuter, vaccinations), animal incident history	Daily	Daily	Animal Services
App Dev - Support		BHC	Manages program eligibility and insurance	Eligibility and insurance information	Daily	Daily	Health Services Department, Finance Division
App Dev / Support	Hyland	OnBase	Manage documents	CCHS Enterprise document management and archival system.	Everyday and on demand	Real-time daily up to the minute	CCHS Information Technology Dept.
App Dev / Support		OHAS	Manages appointments for Occupational Health	Appointment system	Daily	Daily	Health Services Department
App Dev / Web	In-house	SETS	Tracks customer grievances	Customer grievance information	daily	daily	Health Services Department, Contra Costa Health Plan
App Dev / Web	In-house	WAR2	Track warrants and requisitions for Health Department services, supplies and equipment	Purchase requests and approvals	Daily	Daily	Health Services Department, Finance Division

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App Dev / Web	In-house	Contracts & Grants	Manage web-based contracts and grants, full life cycle processing and approval/review routing	Contract information	Daily	Daily	Health Services Department, Information Technology Division
App Dev / Web	In-house	PARS	Reconciles patient accounts	Patient charges and payments	Daily	Daily	Health Services Department, Patient Accounting
App Dev / Web	In-house	PARS Scanned Checks	Reconciles patient accounts paid by scanned checks	Checks scanned into Onbase, patient info.	Daily	Daily	Health Services Department, Patient Accounting
App Dev / Web	In-house	SETS PHCD	Tracks customer grievances for Public Health Children Dentistry	Grievance information	weekly	weekly	Health Services Department, Public Health
App Dev/ Support	in-house	HIV Funding	Tracks expenditures in PH AIDS dept.	Expenditures for patients	Daily	Daily	Health Services Department
Appeals Information Management System (AIMS)	Employment and Human Services	SQL database	Manage information about appeals	Personally identifiable information	Daily	Daily	Employment & Human Services
Applications - BHS	InSyst	Insyst (ECHO)	Tracks mental health client services cases and billing	Mental health and substance abuse client case and billing information	Everyday and on demand.	Daily	Health Services Department, Behavioral Health Services - Mental Health (MH) and Alcohol & Other Drugs (AOD).
Applications - BHS	Panosoft	Panosoft Panoramic	Manages Public Guardian cases	Case management information about persons for whom a conservator has been appointed to provide for their personal needs for physical health, food, clothing or shelter	Everyday and on demand	Daily	Health Services Department, Mental Health Conservatorship/Guardianship Program
Applications - Business Systems		Envison Connect	Manages environmental health / hazmat records of inspections done by health and hazardous materials inspectors.	Information about the facilities that offer goods or services, or produces chemicals that are regulated by the state with regards to public safety; billing information and records of monies received from those agencies.	Daily	Daily	Health Services Department, Information Technology Division
Applications - Cardiology	AGFA	Heartlab 12	Stores and displays medical images collected at the EchoCardio Department	Medical images, analysis, and exam records	Daily	Daily	Health Services Department, Cardiology EchoCardio Department
Applications - ccLink	Epic	Epic	Provide access from physician offices to the Epic medical records system	Protected health information	Daily	Daily	Health Services Department
Applications - Infolmage	Infolmage	Infolmage	Printing of patient statements and detail bills (via 3rd party company)	PDF patient statements and detail bills	Daily (Monday-Friday)	Transactional	Health Services Department, Information Technology Division
Applications - Meditech	Meditech	Materials Management	Manages hospital materials via Meditech application	Hospital and laboratory supplies log	Transactional	Transactional	Health Services Department, Contra Costa Regional Medical Center
Applications - OBIX	OBIX	OBIX	Monitors fetal health/labor and delivery process	Fetal monitoring strip and patient documentation	Daily	Daily	Health Services Department, Perinatal

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Applications - Other		NRC Picker	Manages patient surveys	Patient surveys			Health Services Department, Dept. of Performance and Improvement
Applications - Radiology	IMPAX	IMPAX PACS v6.5	Stores and displays medical images collected at the Diagnostic Imaging Department	Medical images, analysis, and exam records	Daily	Daily	Health Services Department, Diagnostic Imaging Department
Applications - RL Solutions	RL Solutions	RL Solutions - SERS	Reports Safety and Events from RL Solutions	Protected health information when an incident happens at the hospital	Daily	upon an encounter	Health Services Department, Contra Costa Regional Medical Center
Applications - Surescripts	Surescripts	Surescripts	Interfaces with network for pharmacy prescriptions	Contains no stored data; interfaces with pharmacies	Daily	each RX encounter	Health Services Department, Contra Costa Regional Medical Center
Applications - Tracemaster Vue	Tracemaster Vue	Phillips Tracemaster Vue ECG Wave Forms	Records Echo and Electrocardiograms	ECG/EKGs, protected health information	Daily	intermittently when there is a change or add	Health Services Department, Contra Costa Regional Medical Center
Applications-Health Leads	Health Leads	HealthLeads	Links health system patients having social needs to organizations within the community that can fulfill those needs (i.e., food, shelter, legal assistance, transportation, housing, etc.)	Protected health information	Daily	Daily	Health Services Department, Contra Costa Regional Medical Center
Applications-Impax	Agfa	IMPAX PACS	Archives diagnostic imaging pictures	Radiology imaging	Daily	Daily	Health Services Department, Radiology
Area-of-Benefit (AOB) Fee Tracking	N/A (Custom)	Oracle Forms/Reports 6.0	Track AOB fees/payments	Assessor's parcel numbers, fee schedule, fees collected	Daily	Daily	Public Works
Assessment Appeals Management System	Department of Information Technology	SQL Database	Track assessment appeals and manage related assessment appeal information	Assessment appeal applications, status of appeals, and information related to assessment appeals	Daily	Daily	Clerk of the Board via Department of Information Technology
Asset forfeiture Database	Microsoft	SQL Server	Maintain record of forfeited assets	Description of forfeited assets in criminal cases	Daily	Daily	District Attorney
Automated Call Distribution (ACD) Call recording System	Carousel	Verint	Record calls with clients that call various call centers	Personally identifiable information	Daily	Daily	Employment & Human Services
Board Advisory Body Appointee Manager	Granicus	Boards and Commissions	Management appointments	Data for advisory bodies and applications	Weekly	Weekly	Clerk of the Board
Board Advisory Body Meeting Manager	Granicus	Meeting Manager	Record meetings, archive recordings, and manage Boards & Commissions	Meeting videos, Board & Commission data	Daily	Daily	Clerk of the Board
Board of Supervisors Document Archive	ECS Imaging, Inc.	Laserfiche	Manage documents	Scanned documents and metadata of the Board of Supervisors	Weekly	Weekly	Clerk of the Board

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BSI (Brief Symptom Inventory)	Employment and Human Services	SQL database	Manage General Assistance client information	Personally identifiable information	Daily	Daily	Employment & Human Services
Business License Administration	HDL Companies	HDLPrime	Manage business license information	Business owner identification, type of licenses	Daily	Daily	Treasurer Tax Collector
California Healthcare Enrollment, Eligibility and Retention System (CalHEERS)	Accenture in collaboration with California Department of Health Care Services (DHCS)	CalHEERS	Track healthcare enrollment, eligibility, and retention	Personally identifiable information	Daily	Daily	Employment & Human Services
California Work Opportunity and Responsibility to Kids Information Network (CalWIN)	HP	CalWIN	Assist with eligibility determinations and case management	Client identification and contact information, and client contact journal	Daily	Daily	Consortia of CalWIN Counties
CalJOBS	State of California	CalJOBS	Assist job seekers in finding jobs and employers in posting jobs	Personally identifiable information	Daily	Daily	Employment & Human Services
CalWIN (California Work Opportunity and Responsibility to Kids Information Network))	HP Enterprises Inc.	CalWIN	Assist in determining eligibility for public benefits and manages social service cases	Personally identifiable information	Daily	Daily	Employment & Human Services
Campaign Finance Reporting and Statement of Economic Interest	NetFile	Campaign Finance Reporting and Statement of Economic Interest	Aid in reporting of compliance with statutory requirements for campaign financial disclosure	Fundraising, expenditure and economic interest data	Daily	Daily	Elections Division/ Clerk of the Board
Capital Project Status	N/A (Custom)	MS Access 2010	Track capital projects	Capital project information, status	Daily	Daily	Public Works
Care Tracker (CARS)	Refined Technologies Inc. (RTI)	Care Tracker	Aids in matching In Home Supportive Services clients to providers	Personally identifiable information	Daily	Daily	Employment & Human Services
CARES (Childcare Accounting, Reporting & Enrollment System)	NoHo Software	CARES 4.0	Manages childcare enrollment for CalWORKs Welfare to Work program	Personally identifiable information	Daily	Daily	Employment & Human Services
Cashiering System	System Innovators	iNovah2	Assist with cashiering and imaging of recorded and filed documents	Parcel information / payment information	Daily	Daily	Treasurer Tax Collector
Child Welfare Management System	State system/IBM	CWS/CMS	Manages information in child welfare and probation cases	Personally identifiable information	Daily	Daily	Department of Child Support Services, Probation Department, Employment & Human Services Department via Employment & Human Services Department

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City Data Services	City Data Services	Web based	Manage the administration of the Community Development Block Grant and HOME Investment Partnership federal grant funds administration	Grantee agency data, grantee performance reports, grant amounts, expenditure reporting	Daily	Daily	Department of Conservation & Development via City Data Services
Clerk Recorder Information Imaging System	AtPac	Cashiering and Imaging	Cashiering and imaging of recorded and filed documents	Property records, vital records, fictitious business names, professional filings, notary public filings, environmental filings, oaths of office	Daily	Daily	Clerk-Recorder
Client Assessment Tool	EHSD	SQL database	Assists clients in finding contact information for services for which they may qualify	Personally identifiable information	Daily	Daily	Employment & Human Services
CLOUDS (Child Location, Observation and Utilization Data System)	One Solution Technology	1Clouds	Ensures proper teacher to student ratios in Head Start Classrooms	Personally identifiable information	Daily	Daily	Employment & Human Services
CMIPS (Case Management, Information and Payrolling System)	HP Enterprises in collaboration with California Department of Social Services (CDSS)	CMIPS II	Tracks providers and their recipients, including information about addresses, payroll and reporting.	Personally identifiable information	Daily	Daily	Employment & Human Services
COMPACT	CitySpan	CitySpan	Help EHSD initiate and manage our contracts and contractors	Contract performance by vendor	Daily	Daily	Employment & Human Services
Compass Document Management System (Formerly CalWIN Client Document Management System)	Northwoods	Compass Pilot	Management of client document images for the department	Case and client identification, document types and images, CalWIN case number.	Daily	Daily	Employment & Human Services
Computer-Assisted Probation System (CAPS)	Microsoft	Access	Manages client information and provide statistics for adult banked cases	Adult client information, inc criminal details, addresses, and other administrative data	Daily	Daily	Probation
Conservation & Development Citizen Access System	Accela, Inc.	Accela Citizen Access	Provides permitting information, parcel lookup and permit application	Information about permits, planning and parcels	Daily	Daily	Department of Conservation & Development

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Conservation & Development Land Use System	Accela, Inc.	Accela Building, Planning, Enforcement, Geographic Information System	Store and track information about building permitting, planning, code enforcement, and geocoded data	Property and permitee identification, project description and plan, permit type, zoning information, conditions of approval, compliance, inspection records, area maps, geocoded characteristics	Daily	Daily	Department of Conservation & Development
Constituent Management	Constant Contact	Constant Contact	Communicate with public	Email addresses	Daily	Daily	Board of Supervisors, District 4
COPA (Child, Outcome, Planning & Administration)	NULINX INTERNATIONAL INC	COPA	Manages date related to web-based child and family outcomes and assessments for Head Start programs	Personally identifiable information	Daily	Daily	Employment & Human Services
County Budget System	Sherpa Government Solutions	BFM (Budget Formulation & Management)	Budget development and reporting, salary projection	Budget and financial data	Daily	Monthly	County Administrator
County Facilities Maintenance System	Corrigo	Corrigo <cloud based>	Maintain records of work dispatch and timekeeping for facilities maintenance activities	Work requests, labor	Daily	Daily	Public Works
County Fleet Management System	AssetWorks	M5 (Asset Works) 15.0.4	Maintain information about vehicle and equipment maintenance/depreciation, billing	Fleet data (make/ model/ year), labor, inventory	Daily	Daily	Public Works
County Human Resources and Payroll Management System	Oracle	PeopleSoft HRMS Version 8.8	Manages the following applications: • Human Resources: Administer Workforce - used to administer hiring and manage workforce data and reporting	County employee information including personal identification and contact information, County job history, job classification, payroll and employment benefits information.	Daily	Daily	Human Resources Department and Auditor-Controller's Office via Department of Information Technology
County Human Resources Onboarding System	GovernmentJobs.com	NeoGov InsightEdition	Assists in recruitment and acceptance of applications for County jobs.	Applicant information	Daily	Daily	Human Resources
Countywide Email and Calendaring System	Microsoft	Exchange	Serve as an electronic communication and scheduling system	Internal and external communications; calendars	Daily	Daily	Department of Information Technology
Debt Service Management System	N/A (Custom)	MS Access 2010	Manage loan payments on County properties	Building info, bond/payment	Daily	Daily	Public Works
Device Registration Database	County Agriculture Department	Microsoft Access	Track registration status of companies with devices that need to be registered with Contra Costa County	Company contact information and device location	Daily	Daily	Agriculture

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Disaster Recovery Grant Reporting	U.S. Department of Housing and Urban Development (HUD)	Web based	Maintain Neighborhood Stabilization Program accomplishments and financial information for reporting to the U.S. Department of Housing and Urban Development (County is grantee)	Federal program accomplishments and financial information, County expenditures and program beneficiary information	Daily	Daily	Conservation & Development Department via HUD
District Attorney Case Management System	Karpel Solutions, Inc.	PROSECUTORbyKARPEL	Aid in the review of the filing and prosecution of adult criminal and civil cases	Information concerning parties to cases, counsel, victims, witnesses, charges, courts, and documents.	Daily	Daily	District Attorney
District Attorney Juvenile Case Management System	Department of Information Technology	LJIS - Juvenile District Attorney	Aid in the filing and prosecution of juvenile criminal cases	Information concerning parties to cases, charges, witnesses, and victims.	Daily	Daily	District Attorney via CAO Law & Justice Systems
DNA Index	Microsoft	Access	Maintains index of DNA (buccal and palm) samples taken by Probation	Juvenile and adult client DNA sample records and palm print submissions.	Daily	Daily	Probation
Document Management System	ECS Imaging, Inc.	Laserfiche Ver 9.2	Manage documents	Scanned documents and related metadata of the Public Works, Conservation & Development, and Auditor-Controller Departments	Daily	Daily	Public Works Department; Department of Conservation & Development; Auditor-Controller's Office
EFI Welfare Fraud	Employment & Human Services	SQL database	Tracks referrals of potential fraud	Client contact and household information; case numbers	Daily	Daily	Employment & Human Services
Election Information Management System	DFM Associates	Voter Registration and Election Management System	Aid in the administration of voter registration and elections	Voter identification, address and political district information	Daily	Daily	Elections Division
Electronic Benefits Transfer (EBT)	Xerox, in collaboration with Department of Agriculture	Electronic Payment Processing and Information Control (EPPIC)	Enables recipients of public assistance have faster and more convenient access to benefits.	Personally identifiable information	Daily	Daily	Employment & Human Services
Emergency Medical Services System	DaPulse	DaPulse	Maintain record of EMS response compliance	Customer calls regarding transports	Daily	Daily	Contra Costa County Fire Protection District
Employee Demand System	(in-house)	(in-house)	Issue travel and other expense reimbursements to employees.	Employee travel & other expense reimbursement payment history	Twice per month	Twice per month	Auditor-Controller
Equifax Compliance Center	TALX Corporation	Web based	The Equifax Compliance Center automatically checks the work authorization through the federal E-Verify program to ensure compliance and authorization to work in the United States.	Form I-9	Daily	Daily	Human Resources Department
ESRI ArcGIS Suite	ESRI	ESRI ArcGIS Suite	Maps client locations to sites	Personally identifiable information	Daily	Daily	Employment & Human Services

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Exchange Email and Calendaring System	Microsoft	Exchange v 15.0 (build 620.29)	Serve as an electronic communication and scheduling system	Internal and external correspondence; calendars	Daily	Daily	Contra Costa County Fire Protection District
Expert Witness Database	Microsoft	Access	Authorize, manage and calculate pay of expert witnesses	Names of expert witnesses hired by public defender, hourly and job rates	Daily	Daily	Public Defender
Exterior Hazard	In house	MS SQL server	Maintain record of weed abatement activities	Commercial / residential weed abatement requests	Daily	Daily	Contra Costa County Fire Protection District
Farmer's Market Database	County Agriculture Department	Microsoft Access	Track producers who sell at farmers' markets and issue certificates	Producer contact and sales information	Daily	Daily	Agriculture
Finance System	(in-house)	(in-house)	Maintain financial and program/cost accounting records for the county and generate vendor payments.	Appropriation/expenditure, revenue, encumbrance, program, work authorization, cash, and general ledgers or sub-ledgers, vendor payment history	Daily	Two to three times per week	Auditor-Controller
Fire District Document Management System	Laserfische	Laserfische v8.2.1.672	Maintain digitized records of plans, applications and assessor/parcel maps	Scanned plans, applications, assessor/parcel maps	Daily	Daily	Contra Costa County Fire Protection District
Fire District Record Management System	Zoll	RescuenetFireRMS v5.01.14	Create reports based on emergency call outcomes	Incident reports based on emergency visits and public contact	Daily	Daily	Contra Costa County Fire Protection District
Fire Inspection Reporting System	Sybatech	CodePal v8.3.5	Maintain inspection reports	Property and owner inspection reports and correspondence.	Daily	Daily	Contra Costa County Fire Protection District
Fire Investigation Reporting System	In house	MS Access	Maintain record of investigation activities	Incident reports and public contact	Daily	Daily	Contra Costa County Fire Protection District
Fire Station Tours Scheduling System	In house	Web application	Provide tour scheduling	Schedule of station tours	Daily	Daily	Contra Costa County Fire Protection District
Fixed Assets System	(in-house)	(in-house)	Maintain an inventory of county-wide capital assets for control and accountability and for financial reporting purposes.	Information about capital asset acquisitions, transfers, and deletions by asset type and department.	Monthly	Monthly	Auditor-Controller
Form 700s Statement of Economic Interest Tracking	NetFile	NetFile	Track Form 700s Statements of Economic Interest	Form 700s Statements of Economic Interests	Daily	Daily	Clerk of the Board for all filers excepted elected officials
Gadwin	Employment and Human Services	SQL database	Tracks system problems associated with case management systems	Personally identifiable information	Daily	Daily	Employment & Human Services

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Geographic Information System	ESRI	ArcGeographic Information System Server	Serve Geographic Information System data via Representational State Transfer (an architecture that enables users to access additional relational information from any data point)	All County related Geographic Information System data	Daily	Daily	Department of Information Technology
Geographic Information System	ESRI	MSSQL SERVER	Store geocoded data	All County related Geographic Information System data	Daily	Daily	Department of Information Technology
Geographic Information System	Latitude Geographics	Geocortex Essentials	Generate special-purpose maps via the web/internet	Geographic Information System web applications	Daily	Daily	Department of Information Technology
Geographic Information System Web Apps	N/A (Custom)	Geocortex 4.5	Enable users to access Public Works Geographic Information System data via website applications	Spatial data for Public Works road and flood control	Daily	Daily	Public Works
GetCare	RTZ Associates	GetCare	Facilitates collection and transmission of Area Agency on Aging (AAA) data to State	Personally identifiable information	Daily	Daily	Employment & Human Services
HICAP (Health Insurance Counseling and Advocacy Program)	Employment and Human Services	Website	Provides information to clients on HICAP program and coordinates volunteer educational events	Personally identifiable information	Daily	Daily	Employment & Human Services
Homefinding Case Tracking System	Employment & Human Services	SQL database	Helps to identify homes for youth in foster care	Personally identifiable information	Daily	Daily	Employment & Human Services
HR2	N/A (Custom)	Oracle Forms/Reports 6.0	Provide labor rates for the Joint Billing System (JBS); phone list, other uses	Employee data, including names, job class/step	Daily	Daily	Public Works
InContact	AT&T	InContact	Manages call routing to next available agent and recording	Personally identifiable information	Daily	Daily	Employment & Human Services
Independent Living Skills Program (ILSP)	Goldmine	CMS	Manages client contacts for emancipated youth	Personally identifiable information	Daily	Daily	Employment & Human Services
Inmate Telephone Systems	GTL	website / onsite server	Maintains record of phone calls from residents in institution	Voice recordings	Daily	Daily	Probation
Integrated Disbursement and Information System	U.S. Department of Housing and Urban Development (HUD)	Web based	Maintain federal program accomplishments and financial information for reporting to the U.S. Department of Housing and Urban Development (County is grantee) for Community Development Block Grant, HOME Investment Partnerships and Emergency Solutions Grant programs	Federal program accomplishments and financial information, County expenditures and program beneficiary information	Daily	Daily	Conservation & Development Department via HUD

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IRIS (Inquiry and Referral Information System)	Bowman Software Systems	IRIS 4.0	Provides referrals to appropriate resources to seniors age 60 and older, adults with disabilities and caregivers, include housing long term care programs, transportation, personal care, financial, and legal services.	Personally identifiable information	Daily	Daily	Employment & Human Services
Joint Billing System (JBS)	In House	N/A	Serve as a timekeeping and Joint Billing System	Timekeeping, projects, billing, payments	Daily	Daily	Public Works
Joint Billing System (JBS)	N/A (Custom)	Oracle Forms/Reports 6.0	Manage cost recovery of permit review services	Labor costs, permit data, billing	Daily	Daily	Public Works
Juvenile Hall Intake Database (Sierra)	Microsoft	Access	Record and report Juvenile Hall population	Juvenile client information pertaining to stay at Juvenile Hall	Daily	Daily	Probation
Juvenile Justice Crime Prevention Act (JJCPA) database	Microsoft	Access	Manages juvenile assessments	Juvenile records relating to the clients participation in the JJCPA grant, including assessment question answers.	Daily	Daily	Probation
Land Information System (LIS)	Department of Information Technology	N/A	Gather and manage property valuations, appraisals and assessment rolls of properties and businesses in Contra Costa County	Assessments, parcel information, deeds, events, property values, tax rates, tax rates areas	Daily	Daily	Department of Information Technology
Library Circulation Management System	The Library Corporation (TLC)	CARLX	Maintains transactions relating to circulation of library materials.	Patron contact information, fines, fees and transactions	Daily	Daily	Library
LIHEAP (Low Income Home Energy Assistance Program)	HHS, Administration For Children and Families Office of Community Services, Division of Energy Assistance	HEAP	Assists low income residents with Heating and Energy financial Assistance Program	Personally identifiable information	Daily	Daily	Employment & Human Services
LiveScan Database	Employment & Human Services	SQL database	Tracks requests for Livescan requests from state	Personally identifiable information	Daily	Daily	Employment & Human Services
Medi-Cal Eligibility Data System (MEDS)	California Health and Human Services Agency, Department of Health Care Services	MEDS	Maintains Medi-Cal eligibility data system of record	Personally identifiable information	Daily	Daily	Employment & Human Services
MEDs 4	AMR	EPCR	Patient care reporting	Internal and external records and database	Daily	Daily	Contra Costa County Fire Protection District
NeoGov	NeoGov	NeoGov.com	Advertise and accept electronic applications for employment	Personally identifiable information	Daily	Daily	Contra Costa County Human Resources

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NeoSerra	Outreach Systems	NeoSerra	Tracks detailed demographic and economic information about Workforce Development clients (Small businesses and entrepreneurs), as well as the assistance provided	Personally identifiable information	Daily	Daily	Employment & Human Services
On-Line Court Reports	Employment & Human Services in collaboration with Go-Planet	SharePoint	Permits courts and attorneys to access documentation in cases involving children	Confidential customer and information, events, and document images.	Daily	Daily	Employment & Human Services
Passage Point		Passage Point	Tracks visitors of hospital patients	Hospital visitor identification	Daily	every encounter	Health Services Department, Contra Costa Regional Medical Center
Payment Archive System	RT Lawrence Corporation	FirstView	Archive payment information	Parcel information, payment information	Daily	Daily	Treasurer Tax Collector
Payment Processing System	RT Lawrence Corporation	RTL	Process payments	Parcel information / payment information	Daily	Daily	Treasurer Tax Collector
Pencil Budget	N/A (Custom)	MS Access 2010	Assist with creating pencil budget for the annual budget process	Actual and forecast building costs	Daily	Daily	Public Works
Pest/Weed Management Reporting Database	County Agriculture Department	Microsoft Access	Track use by CCC Ag Depart of herbicides and rodenticides	Dates, location, and amount of pesticide use	Daily	Daily	Agriculture
PreSync	Dell	PowerEdge R310	Track officer reports of animal attacks and animal cruelty for criminal investigation	Officer names, witness names, incident description, current review status	Daily	Daily	Animal Services
Print and Mail Management System (current)	N/A (Custom)	MS Access 2010	Track/Bill county departments for print and mail jobs	Information about printing and mailing jobs, inventory, billing	Daily	Daily	Public Works
Print and Mail Management System (new)	Avanti Systems	<going live 8/16>	Track/Bill for print & mail jobs (will replace CentJobs)	Estimates for print jobs, inventory, billing	Daily	Daily	Public Works
Print and Mail Ordering System for County Departments	PTI Marcom	OneSource <cloud based>	Provide system for ordering print jobs from Print & Mail	Departments' print job requests	Daily	Daily	Public Works
Priors Offenses Database	Microsoft	SQL Server	Maintain criminal records	Criminal records	Daily	Daily	District Attorney
Probation Adult Risk Assessment System	NCCD	CAIS (website)	Manages adult assessments	Records of adult risk assessment answers	Daily	Daily	Probation
Probation Case Management system	Department of Information Technology	LJIS - Probation	Aid in the investigation and court-ordered supervision of adults and juveniles.	Information about cases, parties, witnesses, victims, and law enforcement agencies/officers.	Daily	Daily	Probation via CAO Law & Justice Systems
Probation Juvenile Risk Assessment System	NCCD	JAIS (website)	Manages juvenile assessments	Records of juvenile risk assessment answers	Daily	Daily	Probation

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Probation PreTrial Case Tracking	Microsoft	Access	Manages client information and provides statistics for adult banked cases	Adult client information, inc criminal details, addresses, and other administrative data	Daily	Daily	Probation
Procurement System	Periscope Systems	BuySpeed 12.0.0.14	Assist in purchasing software with a web-interface front-end	Requisitions, POs, vendor	Daily	Daily	Public Works
Program Accounting	N/A (Custom)	Oracle	Maintain log of work order maintenance	Workorders, activities, tasks, elements	Daily	Daily	Public Works
Project Management System	IBM	Cognos 10.2.2	Assist with budgeting projects	Project/budget, funding sources, actuals	Daily	Daily	Public Works
Property Tax Online Payment System (PTOPS)	(in-house)	Web Based	Tax Payment Processing	Parcel Number, Bill Number, Amount Due, Status, Situs Address	Daily	Daily	Treasurer Tax Collector
Public Defender Case Management System	Department of Information Technology	LJIS - Public Defender	Aid in the review, assignment, and defense of adult and juvenile defendants.	Information on cases, defendants, juveniles, charges, and law enforcement agencies/officers.	Daily	Daily	Public Defender via CAO Law & Justice Systems
Public Works Contractors/Consultants	MS Access	MS Access 2010	Track viable contractors and consultants for capital project bids	Contractor contact info	Daily	Daily	Public Works
Purchasing Log	N/A (Custom)	Oracle Forms/Reports 6.0	Track small businesses for compliance with County business outreach policies	Purchase order/contract data, vendor's outreach status	Daily	Daily	Public Works
RAMP Asset Inventory	N/A (Custom)	Oracle Forms/Reports 11g	Track County-owned and leased buildings	Contra Costa County buildings types, addresses, square footage	Daily	Daily	Public Works
Redeemed Warrant System	(in-house)	(in-house)	Maintain record of warrants issued, redeemed, and canceled.	Information about warrant issuances, redemptions, and cancellations	Daily	Daily	Treasurer/Tax Collector and Auditor-Controller
Revenue Collections Management System	Columbia Ultimate Business Systems/RevQ	CUBS	Probation: Revenue collections for Juvenile Hal and Boys' Ranch stays, electronic monitoring anklet fees, adult Public Defender attorney fees, and other accounts receivable; Treasurer-Tax Collector: Track accounts receivable and payments for unsecured property taxes (e.g., boats, aircraft, businesses)	Debtor information, accounts receivable, payments	Daily	Daily	Probation Department and Treasurer-Tax Collector via Department of Information Technology
Road and Flood Control Management System	MaintStar	MaintStar 12.0.129	Manage maintenance, labor and equipment costs	Road maintenance task description, related equipment, labor hours, labor rates	Daily	Daily	Public Works

System Name	Current System Vendor	Current System Product	System Purpose	Kinds of Data Stored	Frequency of Data Collection	Frequency of Data Updates	Primary Custodial Department
RPCS (Revenue Plus Collection System)	RevQ, a Columbia Ultimate Company	RPCS, formerly CUBS	Tracks revenue collection during benefit recovery.	Personally identifiable information	Daily	Daily	Employment & Human Services
SalesForce	SalesForce	CRM	Maintain and manage constituent contact information and relationship	Constituent contact information	Daily	Daily	Board of Supervisors, Districts 1, 2 and 5
Secured Abstract Maintenance or Delinquent Tax System (SAM)	DoIT	N/A	Manage information about defaulted taxes	Data stored are default tax accounts, default status and history, defaulted parcel history, levy, tax rates and tax rate areas, payment status history, ownership, payments, payment plans, deed book, deed recordation, addresses, sales, corrections etc.	Daily	Daily	Department of Information Technology
Secured Property Tax System (PTS)	Department of Information Technology	N/A	Gather billing information and administer taxes and tax bills on current secured properties in Contra Costa County	Information about levies of county taxes for current fiscal year on parcels; tax, assessment and special levy information, including bonds and abatements	Daily	Daily	Treasurer-Tax Collector via Department of Information Technology
Senior Community Service Employment Program (SCSEP)	Employment and Human Services	SCSEP	Tracks training of older workers	Personally identifiable information	Daily	Daily	Employment & Human Services
Servtraq Energy Assistance Client Tracking	Central Coast Energy Services, Inc.	Servtraq Web based system	Manage the administration of the Low Income Home Energy Assistance, Department of Energy Weatherization Assistance Program as well as other similar utility programs.	Customer data, household/dwelling data, inventory data, employee data	Daily	Daily	Department of Conservation & Development via Central Coast Energy Services
SkillSurvey	SkillSurvey	Web Based	SkillSurvey is an automated, cloud-based reference checking system	Reference checking on candidates for employment with Contra Costa County	Weekly/Monthly	Weekly/Monthly	Human Resources Department

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as of July 1, 2019

Sorted by System Name

System Name	Current System Vendor	Current System Product	System Purpose	Kinds of Data Stored	Frequency of Data Collection	Frequency of Data Updates	Primary Custodial Department
Statewide Fingerprint imaging System (SFIS)	State of California	SFIS	California's Office of System Integration developed this system to eliminate duplicate aid in the State's public assistance programs	Personally identifiable information	Daily	Daily	Employment & Human Services
Storm Water Utility Fees (SWUF)	N/A (Custom)	Oracle Forms/Reports 6.0	Calculate storm water utility fees to put on property tax bill	Assessor's parcel numbers, parcel size, tax rate areas, stormwater utility fee	Daily	Daily	Public Works
Street Saver	Metropolitan Transportation Commission	<cloud based>	Planning and tracking road conditions and maintenance	Contra Costa County road data (type, width, condition)	Daily	Daily	Public Works
Structured Decision Making (SDM)	Children's Research Center (CRC), a subsidiary of NCCD	SDM web app	Performs safety and risk assessment of children and families.	Confidential	Daily	Daily	Employment & Human Services
Supplemental Property Tax System (SPT)	Department of Information Technology	N/A	Manage supplemental property taxes	Property ownership and address(es); land value; taxbill number, year and installment amount; tax rates and tax rate area related information	Daily	Daily	Treasurer-Tax Collector via Department of Information Technology
Tablet Command	Tablet Command	Unit statusing	Emergency response	Incident data	Daily	Daily	Contra Costa County Fire Protection District
TASSA (Track Advocacy SSI/SSA Applicants)	Employment and Human Services	SQL database	Track General Assistance recipients' progress in filing apps for SSI/SSP	Personally identifiable information	Daily	Daily	Employment & Human Services
Tracking Recipients Across California (TRAC)	California Dept. of Technology Services (OSI)	TRAC	tracks CalWORKs recipients. Either gather data directly from SAWS (CalWIN) or entered directly by staff.	Personally identifiable information	Daily	Daily	Employment & Human Services
Trust Accounting	N/A (Custom)	Oracle Forms/Reports 6.0	Track trust fund deposits and calculate interest on refunds	Balances and interest rates for Public Works trust funds	Daily	Daily	Public Works
Trust Fund Accounting system	(in-house)	(in-house)	Maintain subsidiary ledgers for Trust Funds	Receipts and disbursements	Twice per month		Auditor-Controller